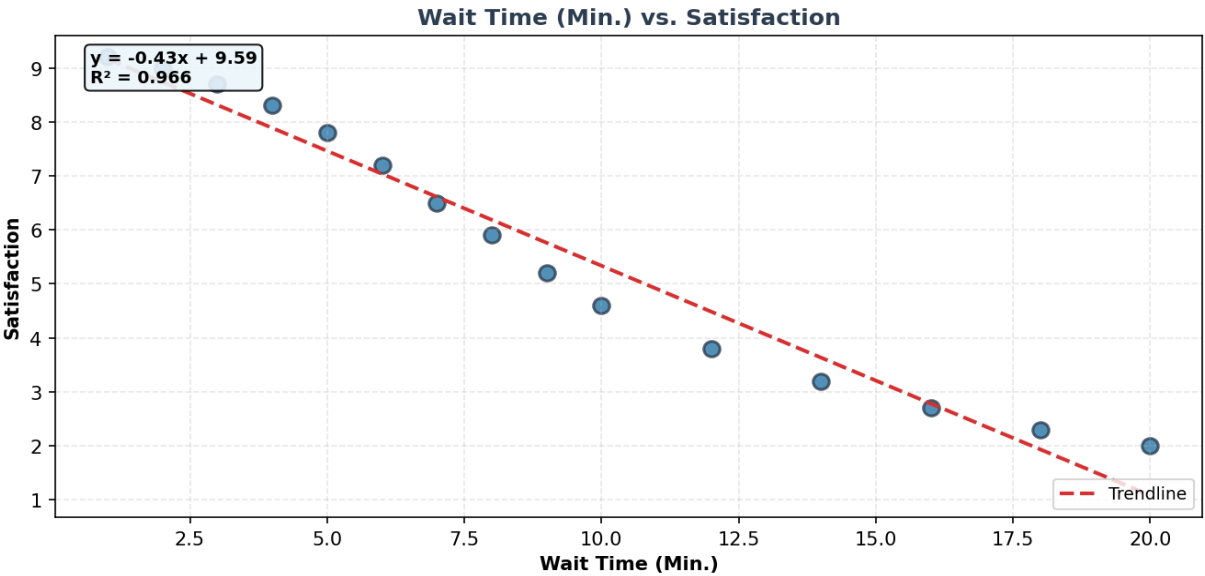


CORRELATION: SERVICE INDUSTRY

Wait Time (Min.) vs. Customer Satisfaction (1-10)

r	R²	Strength	Direction	n
-0.983	96.6%	Strong	Negative	15



DATA	
Wait Time (M)	Satisfaction
1	9.2
2	9.0
3	8.7
4	8.3
5	7.8
6	7.2
7	6.5
8	5.9
9	5.2
10	4.6

INTERPRETATION

- Strong negative correlation: Longer wait → lower satisfaction.
- Above 5 min, satisfaction drops below 8 (critical).
- Recommendation: Keep wait time under 5 minutes.

■ Example data for demonstration only.